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Why did we do it?
What did we do?
What did we learn?
What are we doing next?

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Background to OCC

- District Council
- CPA 'weak – but improving'
- 1400 employees
- All services run in-house

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Why did we do it?

- Improvement Agenda
- Skills for Life Strategy
- Awarded GO Award

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What did we learn?

- Cost to Organisation
- Buy in from Senior Managers
- Commitment of learners
- Importance of unit 1

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What are we doing next?

- Portfolios and placements
- Taking stock
- PR – internally and externally
- Training for ULR

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