

# Hertfordshire County Council

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Skills for Life and Family Learning  
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# Hertfordshire

- 1 million population
- Pockets of need
- Stevenage/Broxbourne/Watford
- Growing ESOL population
- Limited provision of SfL

# Hertfordshire County Council

- Biggest county employer
- 27,000 employees
- Diverse workforce
- Range of needs
- Current job roles
- Development of staff
- Attracting potential staff
- Learning and Development Provision

# Skills for Life and Local Government

- Skills for Life
- Skills Agenda
- Pay and Workforce Strategy
- Every Child Matters
- ?

# Local Government

- Provide high levels of customer care
- Meet national performance targets
- Deal with change and the modern agenda
- Access training
- More cost effective services

# Workforce Skills for Life Project

## Whole organisation approach

- ✓ Employer

- ✓ Service delivery

- ✓ Adult Community Education

# Workforce Skills for Life Project

- Raising awareness
- SfL Strategy
- Links with other strategies
- Pilot courses
- HR infrastructure
- Sustainable business model
- Implementation

# Funding

- Infrastructure
- Consultancy
- Publicity/awareness raising
- Identification of need
- Delivery of courses
- Staff development
- Short term/long term funding issues



# Potential need

- 11% of local government employees are below level 1 in literacy
- 40% of local government employees are below level 1 in numeracy

# Funding

- Who?
- What ?
- How ?