Sector Skills Council: e-skills

Website	www.eskills.com
Footprint – areas of responsibility	IT, Telecoms and Contact Centres.
Key Drivers and/or SSC priorities	E-skills aim is to create a skills pool in the UK that enables the unrestricted growth of IT and Telecoms, with the whole economy benefiting from the opportunities offered by technology exploitation. This ranges from the ability of businesses to understand and gain competitive advantage from the exploitation of IT; though to the IT user skills every person needs to participate in the e-economy. For Contact Centres, e-skills are helping the sector complete globally for high value-add business, building on the UK's strength as market leader in Europe. The IT Skills Strategy has 4 Strategic Objectives Improving the attractiveness of IT carers Preparing the future workforce Developing the existing workforce Addressing infrastructure matters
Key Drivers for Skills for Life	• To increase IT user skills in line with UK business needs • ICT as a Skills for Life
Key contact for Skills for Life	Eleanor Byram 0207 963 8920 eleanor.byram@e-skills.com
Main programmes offered in sector	ITQ ITMB Degree Foundation Degrees Graduate Professional Development Award Contact Centres Pathway & Diploma Apprenticeships A database of IT qualifications can be accessed on the e-skills website.
Key statutory and/or legislative influences in sector	NA
SSC agreement completed	Completed, available on website
Labour Market Information available	Available on website

Delivery issues for providers	• High number of people with degrees work in this industry, so there is a belief that Skills for Life is not required
Embedded learning materials available	NA
Case studies	NA
National Skills Academy established?	NA
Skills for Life projects running	NA
Newsletters available	