

## Sector Skills Council: Goskills

<b>Website</b>	www.Goskills.org
<b>Footprint – areas of responsibility</b>	Passenger transport – aviation, bus and coach, chauffeur, community transport, driving instruction, light rail, rail, taxi and private hire, transport planning.
<b>Key Drivers and/or SSC priorities</b>	<p>Its aim is to be the recognised authority for businesses working in the UK passenger transport sector that are experiencing problems such as employee recruitment and retention, increasing skills shortages and identifying specific training solutions.</p> <p><i>GoSkills</i>, in consultation with employers and other operators, training providers and other key partners, acts as a conduit - advising on how these issues can best be tackled by the sector.</p> <p>Target recruitment and retention issues through a series of dedicated actions.</p> <p>Ensure that the sector benefits from enhanced public funding for work-based learning.</p> <p>Ensure that the supply of training and qualifications is 'fit for purpose', matches demand and is accessible to employers/employees.</p>
<b>Key Drivers for Skills for Life</b>	<ul style="list-style-type: none"> <li>• Support for NVQ qualifications</li> <li>• Support to achieve Level 2 qualifications</li> <li>• Embedding with e.g. Customer Service skills programmes</li> <li>• Multi-cultural/cross-cultural awareness programmes</li> <li>• Disability awareness programmes</li> </ul>
<b>Key contact for Skills for Life</b>	Eleanor Bale 07834 659432 Eleanor.bale@goskills.org
<b>Main programmes offered in sector</b>	<p><b>GoSkills</b> currently has apprenticeships programmes in the following areas:</p> <p>Transport Engineering and Maintenance Aviation Road Passenger Transport – Bus and Coach</p> <p>Other programmes include:</p> <p>Road Passenger Transport at Level 2 Transport Engineering &amp; Maintenance at Levels 1 to 3 Driving Instruction at Level 3 Handling Air Passengers at Level 2 and Level 3 Airside Ramp Services at Level 2 and Level 3</p>

	Controlling Airport Operations at levels 3 and 4
<b>Key statutory and/or legislative influences in sector</b>	EU Driver Training Directive law in Sept 06 to be enacted in 2008/9.
<b>SSC agreement completed</b>	Stage One completed – Research into skills gaps in the industry
<b>Labour Market Information available</b>	Available on website
<b>Delivery issues for providers</b>	<ul style="list-style-type: none"> <li>• High % of dispersed self employed staff in e.g. taxi and private hire vehicle industries where 92% of organisations employ 10 or fewer people</li> <li>• Shift working patterns</li> <li>• High staff turnover in some sectors</li> </ul>
<b>Embedded learning materials available</b>	
<b>Case studies</b>	Contacts available on website
<b>National Skills Academy established?</b>	No
<b>Skills for Life projects running</b>	Some – details on website and reported in Ongoing. Northern Rail Initial assessment tool for basic skills, tailored for Taxi and Bus and Coach industry First Bus First Great Western
<b>Newsletters available</b>	Ongoing – published quarterly.