

‘.....the common causes of medication errors. These include failed communications, poor drug distribution practices, dose miscalculations, drug and drug-device related problems, incorrect drug administration and lack of patient education. Familiar errors, such as 10-fold overdoses resulting from the omission of a zero before a decimal point...’

American Pharmaceutical Association, 1999

“The competence and confidence of nurses in making drug calculations has been a cause for concern. The user-friendliness of drug preparation and widespread use of electronic drip counters may have resulted in ‘de-skilling’. The consequences for patients can be serious if drug calculations are incorrect.

“In June 2000, a UKCC council meeting expressed concern at the lack of basic maths skills among nurses: the risk of error was felt to be unacceptably high, particularly in paediatric nursing.”

Haigh S. How to calculate drug dosage accurately: advice for nurses. Professional Nursing

Oxfordshire Skills for Health’s

Nursing calculations

A different approach to learning maths

- Correct measurement of drug dosages is vital
- Remedial and catching up classes in mathematics are essential
- This is an area of difficulty for many trained nurses
- Mathematics is seen to be difficult and the prerogative of ‘clever’ people

Susan Starkings: Drug Calculation and the Mathematics required for Nursing MSOR Connections Nov 2003 Vol 3 No 4

“Some dose related incidents have reported medications being dispensed which have exceeded the recommended therapeutic range, other incidents report of patients/clients receiving double the dose prescribed, in one of these it contra-indicated against the patient’s blood pressure monitoring.

A nurse administered an injection; after it was given she was not sure if the dose was correct. Staff were advised to observe for any reactions.”

North Staffordshire Primary Care Trust 2003

OSfH's **Nursing Calculations** programme offers health workers a new way to review and improve their skills and practices around drug and other healthcare calculations.

What's different about the programme

- Centred on the learner, not the teacher
- Focused on work practices, not maths theory
- Action learning / collaborative enquiry, not classroom chalk and talk
- Tailored to the needs of the participant, the department and the trust

Programme structure

Participants join the programme to consolidate healthcare calculation skills.

Participants meet **programme facilitator** (workplace numeracy specialist) to

- preview the programme structure – identify learning opportunities
- identify individual area(s) of interest – e.g. intravenous infusions, metric conversion
- establish current levels of maths skills, confidence

Participants are grouped as a **learning set** to investigate work practices involving calculations, facilitated by the workplace numeracy specialist.

Learning set embarks on collaborative enquiry, addressing five key questions

1. Am I applying the right knowledge and skills? (*Personal competence*)
2. Are we using the right systems and procedures? (*Collective competence*)
3. How does our equipment affect our practice? (*Equipment*)
4. What mechanisms do we have in place to support good practice? (*Support*)
5. How can we improve our practice? (*Improvement*)

Learning set **sessions** include

- group discussion
- personalised maths learning (assessment, input, practice, feedback)
- action planning (linking learning to practice)

On the programme, participants are encouraged to recognise a wide range of **learning opportunities**, including workplace activities and interactions and life outside work.

Participants reinforce learning on the link between maths competence / confidence and safe working practices by producing a short template-based **report to management** on practices around nursing calculations in their work area.

Programme outcomes

Enhanced key skills for nursing calculations

Introduction to report writing

Greater confidence with maths

More awareness of work practices

Improved work practices

Improved organisational competence

Greater personal confidence and empowerment

Flexible

OSfH tailor **Nursing Calculations** to the requirements of individual participants, departments, trusts. The programme is flexible regarding

- Number of participants
- Number of sessions
- Length of sessions
- Content of sessions
- Support offered to individual participants within and outside of sessions
- Support offered to departments / trust

To find out more, please contact

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How can we best support

- the safe administration of drugs
- nurses' ability to make drug calculations
- the learning of a 'difficult' skill?

We know that even when classroom learning is successful, all too often it makes little if any impact on behaviour.

Oxfordshire Skills *for* Health have developed a new style of maths learning for nurses (and healthcare assistants) who feel uncomfortable with maths.

OSfH's Nursing Calculations programme is based on an action learning / collaborative enquiry model.

Instead of focusing on 'difficult' learning for people who are 'bad at maths' the programme brings participants together as a learning set to identify and implement practice improvements.

